



# **2008** Black Book of Outsourcing<sup>®</sup>

Top Professional Employer Organization  
Administrative Service Organization  
(PEO/ASO) Outsourcing Vendors

Results & Rankings

# THE BLACK BOOK OF OUTSOURCING



## Top 20 Professional Employer Organizations (PEO)

<b>2008 RANK</b>	<b>PEO/ASO Outsourcing Vendors</b>
1	Odyssey Onesource
2	Doherty Employer Services
3	PaysourceUSA
4	FrankCrum
5	Sequent
6	CoAdvantage
7	Oasis Outsourcing
8	SOI
9	AccessPoint
10	ADP Totalsource
11	Employer Advantage
12	Administaff
13	Avitus Group
14	Alcott Group
15	ProSource Solutions
16	Employee Management Services
17	TotalTeam Solutions
18	Tilson HR
19	PlatformOne
20	AccordHR

# RESULTS SUMMARY

<b>TOP SCORE PER INDIVIDUAL CRITERIA</b>			
(Q) #	Criteria	PEO/ASO Firm	Overall Rank
1	Vendor Overall Preference /Vertical Industry Recommendations	Odyssey Onesource	1
2	Innovation	Odyssey Onesource	1
3	Training	Doherty Employer	2
4	Client Relationships and Cultural Fit	Odyssey Onesource	1
5	Trust	Odyssey Onesource	1
6	Breadth of Offerings, Client Types, Delivery Excellence	Alcott Group	14
7	Deployment and Outsourcing Implementation	Doherty Employer	2
8	Customization	Odyssey Onesource	1
9	Integration and Interfaces	Oasis Outsourcing	7
10	Scalability, Client Adaptability, Flexible Pricing	Odyssey Onesource	1
11	Compensation and Employee Performance	Avitus Group	13
12	Reliability	Odyssey Onesource	1
13	Brand Image and Marketing Communications	Avitus Group	13
14	Marginal Value Adds	Odyssey Onesource	1
15	Viability	Avitus Group	13
16	Data Security and Backup Services	Odyssey Onesource	1
17	Support and Customer Care	Odyssey Onesource	1
18	Best of Breed Technology & Process Improvement	Odyssey Onesource	1